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FINANCIAL POLICY

We are happy you have chosen our office to provide your dental care needs. Millard Oaks Dental believes that part of good healthcare practice is to establish and communicate a financial policy to our patients. We are dedicated to providing the best possible care for you and your family, and we want you to completely understand our financial policy.

PAYMENT:

Co-pays and deductibles are due at the time of service. We accept, cash, check and major credit cards (Visa, MasterCard and Discover). If you do not carry insurance, or if your coverage is currently under a pre-existing clause, payment in full is expected at the time of your visit. We also offer a Care Credit financing plan. You can apply for Care Credit at www.carecredit.com or at our office.

We will ask for a copy of your ID, we are doing this to protect you. Please do not be offended!

INSURANCE:

Patients who carry dental insurance understand that all dental services furnished are charged directly to the patient and that you are personally responsible for payment of all dental services rendered. We are happy to submit insurance forms to the insurance company designated for you.

The office does participate with several insurance plans. Please remember that insurance coverage is a contract between the patient and insurance company. Ultimately, the responsibility for payment on your account is yours.

If Millard Oaks Dental is not listed on your plans network, you may be responsible for partial or full payments. If you are insured by a plan that we do not have a prior agreement with, we will prepare and submit the claim for you on an unassigned basis. This means the insurance carrier may send the payment directly to you; therefore our charges for your care are due at the time of service.

Due to the many different insurance products available to the public, our staff cannot guarantee your eligibility and coverage. It is important for you to understand your insurance policy and what benefits are available to you. We will assist you in any way possible in understanding your benefits.

Not all insurance plans cover all services. In the event your insurance plan determines a service to be “not covered”, you will be responsible for the complete charge. Payment is due upon receipt of a statement from our office. All procedures billed in this office are considered covered unless limited to your specific insurance policy. We will be happy to assist with outstanding claims that need to be resolved.

Patients who do not carry dental insurance understand that all dental services furnished are charged directly to the patient and that you are responsible for payments for all dental services.

You agree, in order for us to service our account or to collect any amounts you may owe, we may contact you by telephoning at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or e-mails, using any email address you provide to use. Methods of contact may include using pre-recorded/artificial voice messages and/or use an automatic dialing device, as applicable.

RETURNED CHECKS:

A return check will incur a \$50 service charge. You will be asked to bring cash to cover the amount of the check plus the service charge. After one return check, the only acceptable method of payment is cash or credit card.

FINANCIAL POLICY REGARDING APPOINTMENTS:

A 24 hour notice is required for canceling appointments. There will be a fee of \$50 for missed appointments or appointments canceled with less than 24 hour business hours notice.

I have read and understand Millard Oaks Dental financial policy and I agree to abide by these terms and conditions. I also understand and agree that such terms may be amended by the practice on as needed basis.

Signature of Patient, Parent or Guardian

Printed Name of Patient, Parent or Guardian

Printed Name(s) of Family Members on Account

Printed Names of Family Members Whom **YOU** will be Financially Responsible For

Date